











# Knowledge Management & Malabo Reporting Training Workshop - Mozambique 20<sup>th</sup> to 22<sup>nd</sup> June Knowledge Management In the SADC Region

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### **Presentation Overview**



- What is Knowledge Management
- KM activities in CCARDESA
- Conclusion







# CCARDESA

Centre for Coordination of Agricultural Research and Development for Southern Africa

### Background



 CCARDESA – established in 2010 by SADC Member states to coordinate agriculture research and development (AR&D)









### **Roles of CCARDESA**

#### Coordinate

implementation of regional Agricultural R&D programmes

#### **Facilitate**

collaboration among NARs & CGIAR

#### **Promote**

public-private partnerships in regional agricultural R&D

#### **Improve**

Agricultural technology generation, dissemination, and adoption in the region through collective efforts, training and capacity building

#### Vision

Sustainable agricultural growth and socio-economic development in the SADC."

#### Mission

To set the regional research and development agenda, mobilise resources, support capacity development, foster collaboration and provide agricultural information and knowledge in the SADC".







#### **Roles of CCARDESA**

- Empower and strengthen farmers and their organisations or groups
- Facilitate development of sustainable education, training and learning systems
- Promote co-operation, consultation and exchange of scientific and technical information on best practices in agricultural research







#### **Thematic Areas**

- Agricultural productivity and food and nutrition security;
- ii) Resilience to emerging agricultural risks: environmental, climate change and transboundary diseases and pests;
- iii) Commercialisation of the agricultural sector and market access;
- iv) Women, youth and social inclusion;
- v) Knowledge and information management, communication and policy support; and
- vi) Capacity strengthening of CCARDESA and AR4D institutions.







### **ICKM** in **CCARDESA** strategic documents

- Knowledge, Information and Communication thematic area is outlined in the MTOP and Long-term strategy
- It supports the overall objectives and themes outlined in both the Strategic Plan and the Medium-Term Operational Plan of CCARDESA.
- The goal of the theme is to ensure access to knowledge and information through various ICT technologies, traditional and electronic media for researchers, extension agents, farmers and other various stakeholders







# CCARDESA's ICKM Mandate

Building and operating a regional Information **Communication and Knowledge Management** (ICKM) System which strengthens capacity to manage and facilitate access to, and broker the sharing of agricultural information.



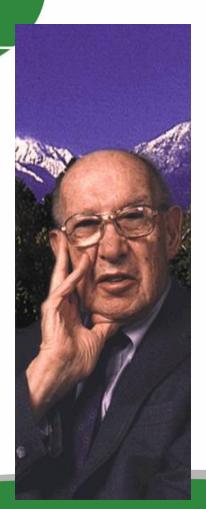








## Peter Drucker: Father of Modern Management



"Neither land nor work, neither capital nor machines create an advantage in a business. What makes the successful difference and what also represents the decisive differentiating feature is the **ability to use knowledge** of all kinds from scientific or technical knowledge to social, economic and business knowledge. It is only thanks to its knowledge that a company differs from the others, if it can produce a product or a service that generates value in the market."

Source: Drucker (Managing for Results, 1964), p. 5

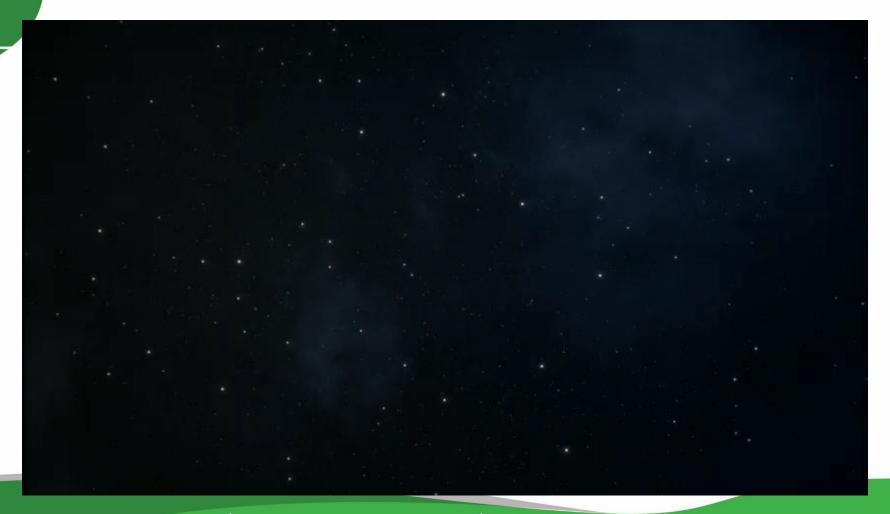








# Why knowledge sharing matters









## What is Knowledge Management

#### **Knowledge Management is**

- a targeted, integrated, and systematic approach
- to identifying, acquiring, creating, sharing, applying, and capturing knowledge,
- relevant to achieving the specific objectives of the organization.







#### **Explicit & Tacit Knowledge**











### WHY KM?



- The organisation, processes and strategy for the sharing of information with stakeholders.
- Many organisations (including governments) now actively integrating ICKM into daily processes adding structure to way they communicate and share information.



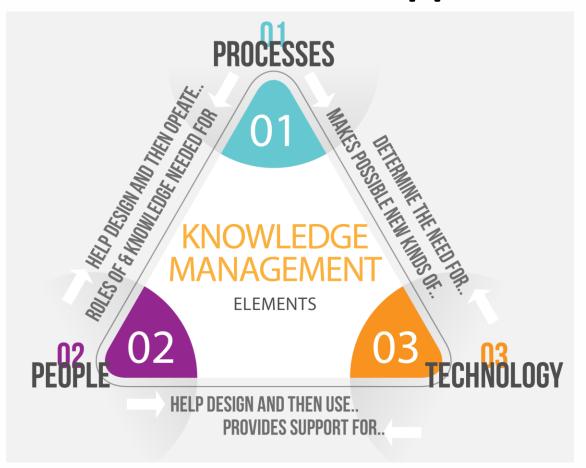








### **CCARDESA KM Approach!**













#### **Knowledge Management for Agricultural Development Agenda**



















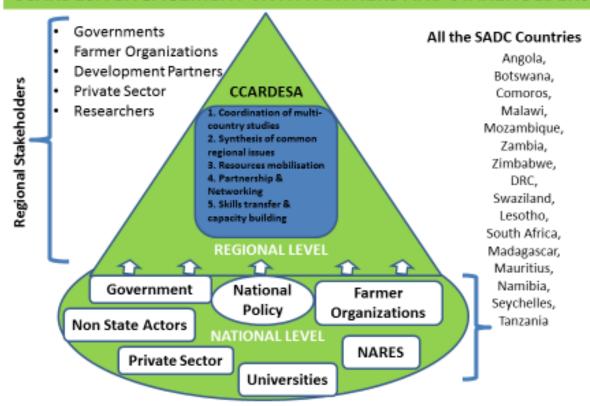






#### **Stakeholders**

#### CCARDESA ENGAGEMENT WITH PARTNERS AND STAKEHOLDERS



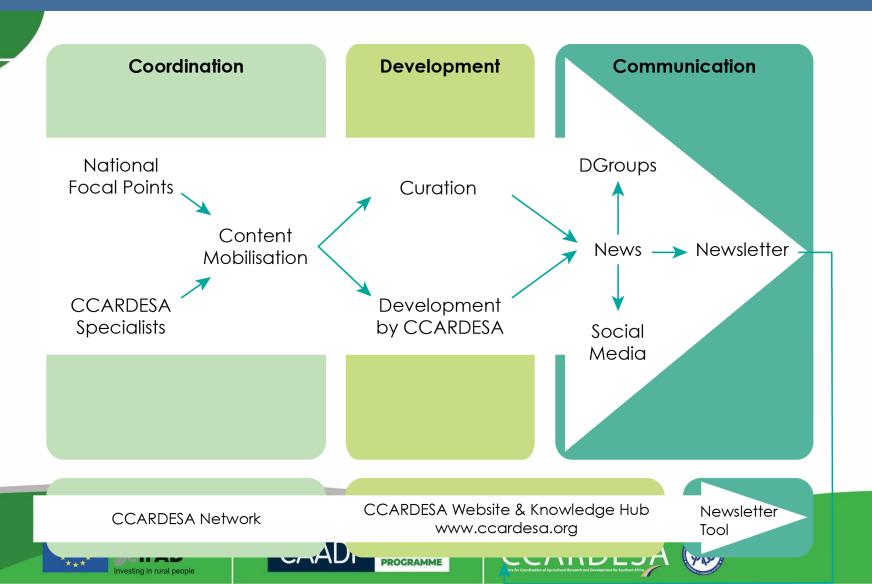








### CCARDESA's ICKM System Structure



### **National Focal** Point



- 1 x Agricultural Research / 1 x Agricultural Extension
- NFPs from 12 Countries participate in Community of

Practice Workshop... so far!







# CCARDESA Focal Point Persons













### **ICKM Strategy**

- CCARDESA has an ICKM Strategy
- The ICKM strategy is informed by the CCARDESA Long-Term Strategy, the Medium-Term Operation Plan (MTOP) 2021-2025,
- The Knowledge, Information and Communication Strategy and Roadmap for CCARDESA (CCARDESA 2016).
- The purpose of the strategy is to establish a framework for implementing the ICKM and provide tools and approaches for communicating & sharing information with stakeholders and partners thereby increasing the visibility of CCARDESA as a regional agricultural knowledge broker
- It also provides guidance and direction to the ICKM functions at CCARDESA and ultimately fulfilling its mandate.







#### **ICKM Themes & Strategic Actions**

- Facilitate Access to Audience-Specific Agricultural Knowledge and Information through CCARDESA ICKM & SAAIKS
- i. Strengthen and Maintain SAAIKS, ICKM system and Associated Infrastructure
- ii. Knowledge Translation into Interactive/audio/Visual Knowledge products
- 2. Create Linkages to Knowledge Management Hubs to foster Collaboration & Information Sharing Among Stakeholders
- i. Facilitate the interoperability of systems
- ii. Strengthen e-learning solutions and knowledge exchange and partnerships
- iii. Optimise Media Engagements & Knowledge Brokerage Foras.
- 3. Strengthen Capacity of NARES in Information Packaging and Use of Digital Innovations and ICT to Transform Agriculture
- 4. Monitoring & Evaluation of ICKM performance







### **KM** Activities

- Establish linkages to other knowledge hubs
- Develop and operationalize knowledge management strategies including guidelines for data capture at national, regional and continental level
- Develop, operationalize and maintain an interoperable KM platform.
- Design and implement organization/ programmes/country communication and visibility strategy
- Capacity strengthening in KM in the SADC Region













www.facebook.com/cccardesa

**D**-groups

SAAIKS http://saaiks.net

e-Learning Platform



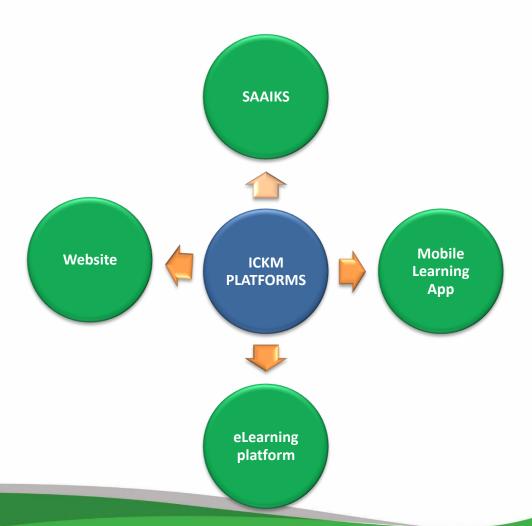
Mobile App







### Strengthen and Maintain SAAIKS, ICKM system and Associated Infrastructure









# Knowledge Translation into Interactive/audio/Visual Knowledge products













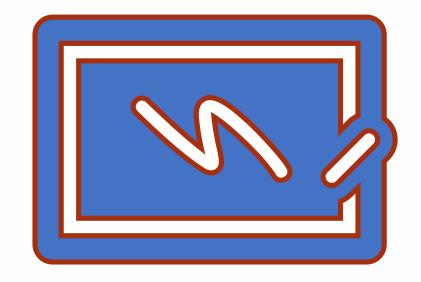




### 2. Create Linkages to Knowledge Management Hubs to foster Collaboration & Information Sharing Among Stakeholders

# Facilitate the interoperability of systems

- CCARDESA has started this process of linkages. It is currently linked
- 1. FARA
- 2. COMESA/FARNPAN
- 3. CCAFS
- Underway
- SADC Secretariat and
- 2. Southern African Research and Documentation Centre (SARDC)











#### Strengthen e-learning solutions through knowledge exchange & Partnerships

E-Learning









Optimise Media Engagements & Knowledge Brokerage Foras.













# Strengthen Capacity of NARES in Information Packaging and Use of Digital Innovations and ICT to Transform Agriculture

















# Strengthen Capacity of NARES in Information Packaging and Use of Digital Innovations and ICT to Transform Agriculture













# Certified Knowledge Manager









#### **M&E** and **Key ICKM** performance Indicators

- Number of knowledge products disseminated through the ICKM/SAAIK Systems
- Number of knowledge products disseminated through the ICKM systems
- Number of people trained in the use of digital innovations and ICT tools to disseminate agricultural information
- Number of institutions introduced to the use of digital innovations & ICT tools to disseminate information
- Number of policies promoted by CCARDESA
- Number of systems connected to CCARDESA
- Number of data capture strategies developed in MS







#### **COUNTRIES WITH KM STRATEGIES**











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### Conclusion

Strengthened knowledge management and communication systems for decision support, sharing innovation and advocacy leading to agricultural development & transformation.



















### Obrigado!











## **Acknowledgements**































