

Botswana 3rd Biennial Review (BR) Performance Report Feedback & Knowledge Management Stakeholder Sensitization Workshop. Grand Aria Hotel, Gaborone, Botswana Knowledge Management In the SADC Region 22nd September 2022 Bridget Kakuwa-Kasongamulilo : Information, Communication & Knowledge

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Presentation Overview

- What is Knowledge Management
- Role of ICKM strategy in strategic documents
- KM activities in CCARDESA
- KM systems
- Challenges











Background



 CCARDESA – established in 2010 by SADC Member states to coordinate agriculture research and development (AR&D)

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Roles of CCARDESA

Coordinate implementation of regional Agricultural R&D programmes

Facilitate collaboration among NARs & CGIAR Promote public-private partnerships in regional agricultural R&D

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Improve Agricultural technology generation, dissemination, and adoption in the region through collective efforts, training and capacity building

Vision Sustainable agricultural growth and socio-economic development in the SADC."

Mission To set the regional research and development agenda, mobilise resources, support capacity development, foster collaboration and provide agricultural information and knowledge in the SADC".



Roles of CCARDESA

- Empower and strengthen farmers and their organisations or groups
- Facilitate development of sustainable education, training and learning systems
- Promote co-operation, consultation and exchange of scientific and technical information on best practices in agricultural research

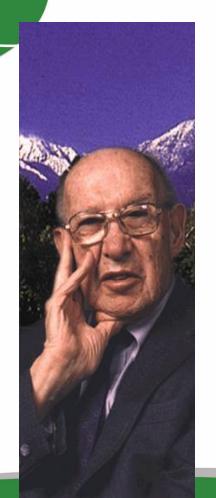


Thematic Areas

- Agricultural productivity and food and nutrition security;
- ii) Resilience to emerging agricultural risks: environmental, climate change and transboundary diseases and pests;
- iii) Commercialisation of the agricultural sector and market access;
- iv) Women, youth and social inclusion;
- v) Knowledge and information management, communication and policy support; and
- vi) Capacity strengthening of CCARDESA and AR4D institutions.



Peter Drucker: Father of modern management



"Neither land nor work, neither capital nor machines create an advantage in a business. What makes the successful difference and what also represents the decisive differentiating feature is the **ability to use knowledge** of all kinds from scientific or technical knowledge to social, economic and business knowledge. It is only thanks to its knowledge that a company differs from the others, if it can produce a product or a service that generates value in the market. "

Source: Drucker (Managing for Results, 1964), p. 5

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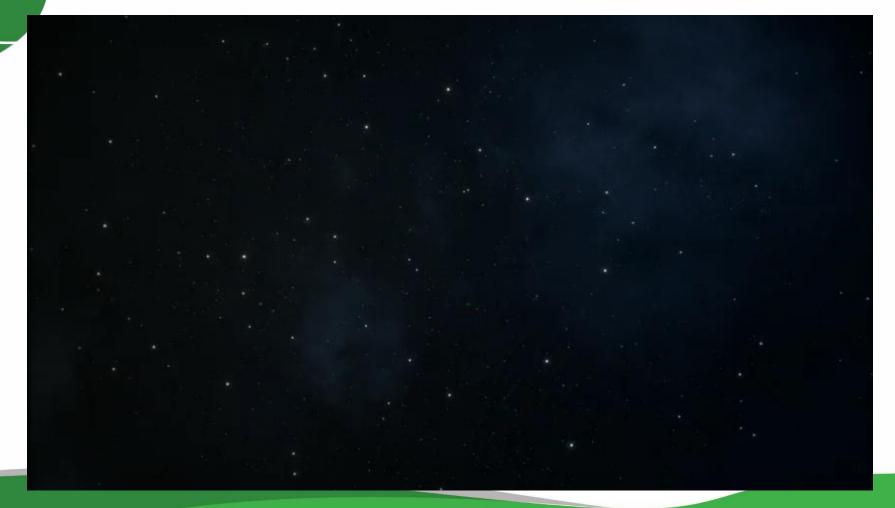
CCARDESA's ICKM Mandate

Building and operating a regional Information **Communication and Knowledge Management** (ICKM) System which strengthens capacity to manage and facilitate access to, and broker the sharing of agricultural information.





Why knowledge sharing matters











What is Knowledge Management

Knowledge Management is

- a targeted, integrated, and systematic approach
- to identifying, acquiring, creating, sharing, applying, and capturing knowledge,
- relevant to achieving the specific objectives of the organization.







Explicit & Tacit Knowledge

WHAT YOU KNOW

WHAT SOME MIGHT KNOW (and most really need to find out)

WHAT YOU REALLY SHOULD KNOW

WHAT YOU _____ MAY NEVER KNOW







THE UNKNOWN

WHY KM?



- The organisation, processes and strategy for the sharing of information with stakeholders.
- Many organisations (including governments) now actively integrating ICKM into daily processes adding structure to way they communicate and share information.



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Repositioning - Akosombo Agenda

The Akosombo Integration Agenda is about integration of

Knowledge Management Approaches: Targeted, systematic, integrated, ecosystem approach

5

KM Tools: starting with DSpace, DGroups, Knowledge Graph, DKAN, Drupal

6

Knowledge Resource: from data to knowledge products/ services: guiding principles, formats, quality, standards

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KM Processes:

Capturing, Transforming, Sharing, and others

Communities of Practice: Collaboration, Co-creation, Innovation in thematic areas

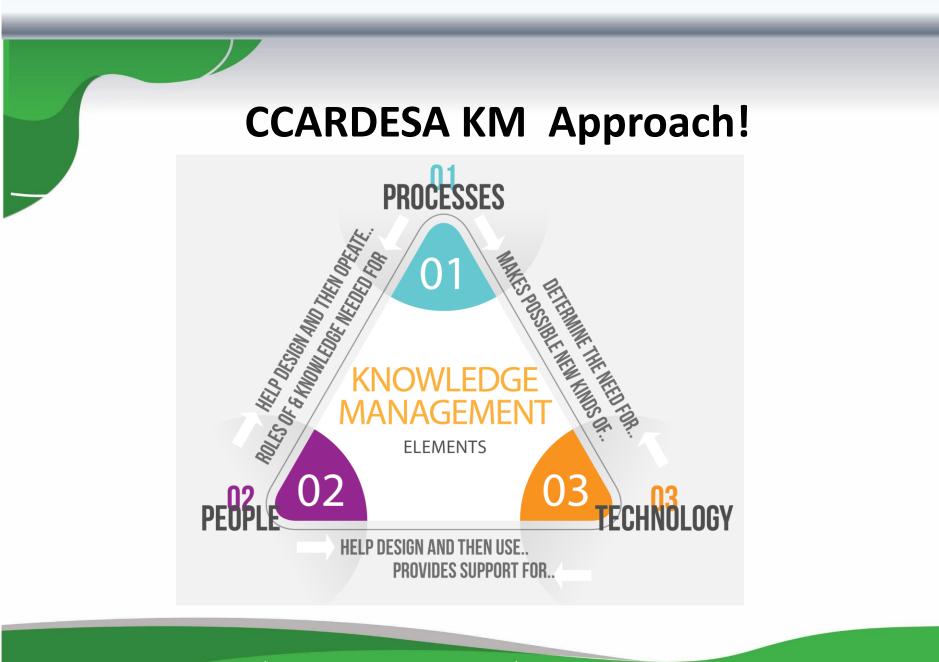
KM Capacity Development:

Training Courses, competency frameworks, KM Community; mutual support; complementary strengths

Knowledge Ecosystems for AR4D:







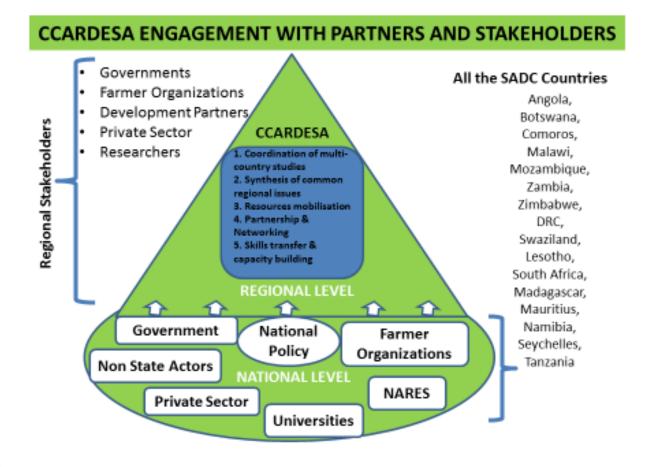


IFAD



(STC

Stakeholders









National Focal Point Persons



- Nominated by Ministries
- 1 x Agricultural Research / 1 x Agricultural Extension
- NFPs from 11 Countries participate in Community of Practice Workshop... so far!

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Community of Practice















CCARDESA Focal Point Persons

Mrs Lorato B. Kgakatsi



Mrs Keneilwe Bungile









Community of Practice (Media)

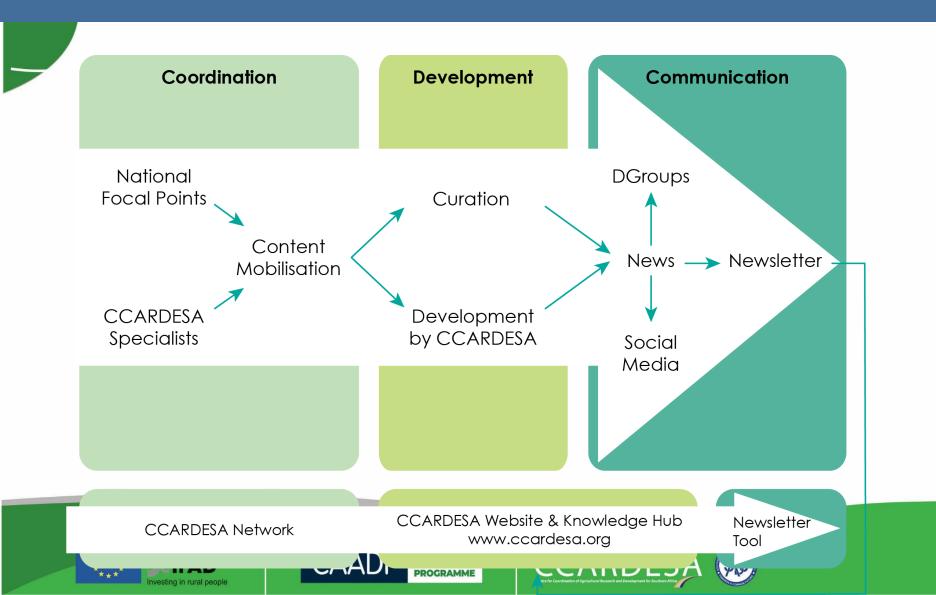








CCARDESA's ICKM System Structure



The 4 C Model of the **CCARDESA ICKM Strategy**



in rural people

CCARDESA KM Strategic Actions

- Facilitate Access to Audience-Specific Agricultural Knowledge and Information through CCARDESA ICKM & SAAIKS
- i. Strengthen and Maintain SAAIKS, ICKM system and Associated Infrastructure
- ii. Knowledge Translation into Interactive/audio/Visual Knowledge products
- 2. Create Linkages to Knowledge Management Hubs to foster Collaboration & Information Sharing Among Stakeholders
- i. Facilitate the interoperability of systems
- ii. Strengthen e-learning solutions and knowledge exchange and partnerships
- iii. Optimise Media Engagements, Malabo Advocacy& Knowledge Brokerage Foras.
- 3. Strengthen Capacity of NARES in Information Packaging and Use of Digital Innovations and ICT to Transform Agriculture
- 4. Monitoring & Evaluation of ICKM performance

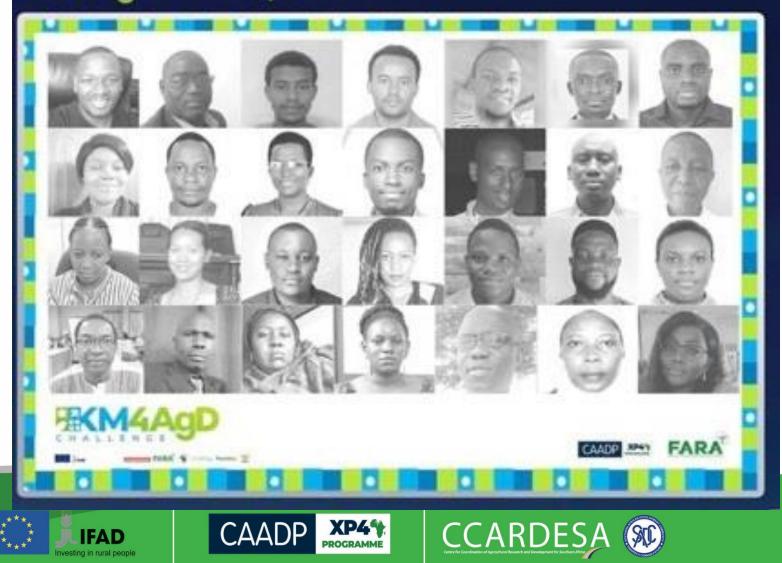






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KM4AgD Participants



CCARDESA Participants to the 2021 KM4AgD Challenge



















Certified Knowledge Manager









Certification















KM4AgD Challenge Partipants 2022











8 KM Strategies Developed

FARA CCARDESA

FKM4AgD

FARA

#KM4AgD



National Knowledge Management Policy Brief for Eswatini

Enhancing Knowledge Management for Agricultural Development in Eswatini

Author: Mr Bongani Mvubu Reviewed By: Prof. Andreas Brandner, Mr Benjamin Abugri & Ms Bridget Kakuwa

February 2022





Ministry of agricultural Development & Food Security
Knowledge Management
Strategy



Developed within the framework of the KM4AgD Agenda

 Reviewed by:
 Benjamin Abugri, Bridget Kakuwa & Andreas Brandner

 Author:
 Lorato Bailang

April, 2022









CCARDESA Knowledge Products





POLICY BRIEF:

How to Support Climate Smart Decision Making – Best Bet Options for the SADC Region

CLIMATE SMART AGRICULTURE KNOWLEDGE PRODUCTS FOR EXTENSION WORKERS

Justomised Information for Agricultural Extension and Research Professionals







OPTIONS PAPER: Best Bet Climate Smart Agriculture Options for Sorghum in SADC

CLIMATE SMART AGRICULTURE KNOWLEDGE PRODUCTS FOR EXTENSION WORKERS ustomised Information Tool for Agricultural Professionals















Mobile App Sensitization Training









Mobile App Sensitization Training









If you want to walk fast, walk alone. If you want to walk far, walk together. African Proverb -







KM Partnerships with CAADP-XP4 CONSORTIUM

- CCARDESA is also working with CAADCP-XP4 institutions with funding from the European union through IFAD to jointly implement KM activities
- Support KM national strategies, develop joint Knowledge products, visibility materials and the famous KM4AgD Challenge
- Implement the interoperable systems according to the Akosombo agenda
- ISO standards for KM and IT to be compliant to international standards
- Working now with AUC on communication & Advocacy to support reporting of the Malabo reporting.

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KM Partnership in CCARDESA

SADC Secretariat's Food, Agriculture and Natural Resources (FANR) Directorate, CCARDESA the International Livestock Research Institute (ILRI) through the CGIAR Research Program on Climate Change, Agriculture and Food Security (CCAFS) and GIZ 'Adaptation to Climate Change in Rural Areas' programme (ACCRA), funded by the German Federal Ministry for Economic Cooperation and Development (BMZ)

- Developed a <u>SADC Futures Foresight eLearning</u> and knowledge sharing platform housed at both CCARDESA and CCAFS websites;
- The 6-module course is accessible to anyone on and upon completion one is certified in foresight for climate resilience;
- The terms of the partnership were for CCAFS to provide the technical expertise in Foresight for climate resilience whereas CCARDESA provided the KM platforms and expertise to host the course and participants;
- Over 500 people have been certified and practising foresight for climate resilience in their respective organisations;

earning



DC Futures Training Series

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I many regions in Africa, the SADC (Southern African Development Community) region remain damentally dependent on a resilient agricultural system and natural resource base which increatened by climate change. The SADC Futures project is a response to the dynamic and uncerumstances of the SADC region. The project has created tailored foresight training to equip use citical appliation of a range of foresight tools and methods for innovative strategic planning ar nulation for climate resilience. The suite of free, easy-to-access and engaging training materia Hearning course and a toolkit, as well as a set of reports and recordings informed by a webin saw about 150 participants over the summer of 2020. Image Source: http://www.freepik.con

et Started Now





KM Partnership with GIZ







- In 2017 to 2020 CCARDESA partnered with GIZ to revamp its website at <u>ccardesa.org</u> and <u>Southern</u> <u>African Information Knowledge</u> <u>System Hub knowledge hub;</u>
- GIZ provided the technical expertise in KM and CCARDESA provided the KM hosting infrastructure and had the KM mandate in the SADC region
- By 2018, CCARDESA launched its knowledge hub which currently houses over 850 knowledge products available for researchers, academia, policy makers and private sector in the SADC region and beyond





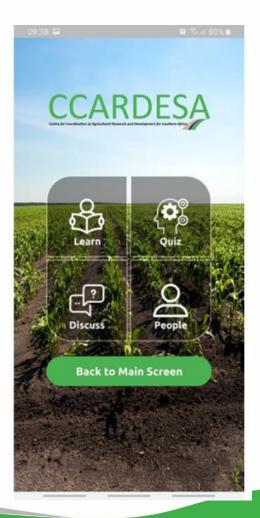


KM Partnership with GIZ

- In 2019, CCARDESA partnered with GIZ to develop a CCARDESA Climate Smart Agriculture (CSA) Mobile learning app specifically designated for extension.
- The mobile app is available on google store on the link below <u>https://play.google.com/store/apps/details?id=co</u>

<u>m.ccardesa.ccardesa</u>

- <u>Apple Store :</u> <u>https://play.google.com/store/apps/details?id=com.cc</u> <u>ardesa.ccardesa</u>
- It houses over 67 technical briefs and provides information relevant to the needs of the farmers.
- The app also takes suggestions and feedback from the farmers and extension through its discussion forum



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CCARDESA KM Support to MS

In 2021, CCARDESA partnered with GIZ through its Minimizing effects of Covid19 in the SADC region by purchasing state of the art conferencing equipment for 6 Member states to facilitate virtual meetings during the pandemic

 The partnership also allowed for supporting extension in the 16 SADC member states with 100 tablets to allow for easy contact between farmers and extension.











KM Partnership with C-NRM Project

- CCARDESA has partnered with GIZ-CNRM project to strengthen CCARDESA funding portals to facilitate easy access to funding opportunities
- It has also partnered with Natural resources institutions in the region to facilitate the creation of a training institutions database in the SADC region
- Revamp the expert database following the parameters from CAADP-XP4 Consortium to allow for interoperability with other databases.

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• This will also strengthen the capacity of media in Climate resource management and transboundary issues for better reporting and information dissemination in the region.



KM Partnership with ICI Growing Greener Project

- CCARDESA has partnered with Peace Park International and Conservation international to implement the ICI Growing Greener Project.
- CCARDESA will strengthen and promote knowledge sharing platforms and events
- Promote digital communication tools
- It will also enhance communities of practice



KM Partnership with IMC on Digitization study

 CCARDESA has partnered with IMC with support from World Bank on the digitization study which has led to the development of the CCARDESA Digital Agri Hub which shows all Innovation technologies in Africa.



KM Partnerships via MOUs

- CCARDESA has partnered with the Southern Africa Resource & Documentation and Centre (SARDC) through an MOU to support the strengthening of KM in CCARDESA.
- SARDC will support CCARDESA to document lessons learned, best practices and success stories.
- Finalised an MOU with Access Agriculture to support the development of audio visual knowledge products in various languages.
- The main purpose of this partnership is broaden the formats through which information and knowledge is shared with SADC stakeholders.
- To meet all the information needs of the various target audiences that CCARDESA has



Other KM Partnerships

- CCARDESA with KM4 DEV to support the establishment of T Know in Tanzania
- CCARDESA is open for collaboration and partnership as it seeks to be a KM centre of excellence in the SADC region.
- CCARDESA is open for joint KM proposal writing to more KM funding





www.facebook.com/cccardesa

SAAIKS <u>http://saaiks.net</u>

CCARDESA

Back to Main Screen

0 Learn

Discuss

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Mobile App

e-Learning Platform

Engaging with the **CCARDESA** ICKM System



- CCARDESA Newsletter
- @ccardesa_ sadc

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Challenges

Major challenge of coordinating transfer of knowledge across SADC Region

- Diverse languages in the region
- Non functional systems in Member states
- Fear to interoperability
- Member states researchers hoarding to information
- Budget limitation

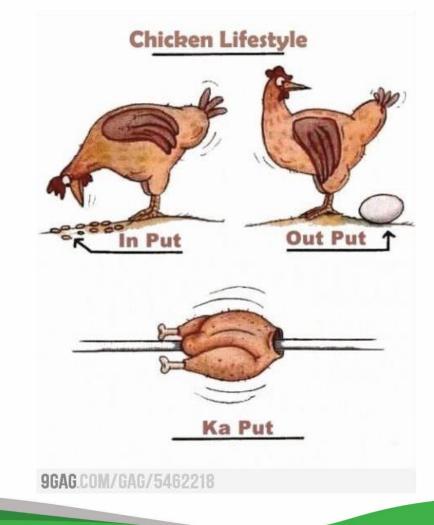






Conclusion

 Strengthened knowledge management and communication systems for decision support, sharing innovation and advocacy lead to agricultural development & transformation.



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Acknowledgements



EUROPEAN UNION









ILRI
INTERNATIONAL LIVESTOCK RESEARCH I N S T I T U T E







QIZ to the other













Group Work

Please separate into two groups and brainstorm:

- How many knowledge products can you find on the ICKM regarding Botswana?
- How Botswana can engage with the CCARDESA ICKM System?
- Are there other organisations/groups that could benefit with engaging with the system in Botswana?
- What else would you like to see as part of the CCARDESA ICKM System?







